



VELOPRESSO DELIVERY GUIDE

We ship worldwide, and this document provides a guide to the options, cost and process of delivering a Velopresso coffee trike to you.

Velopressos are sold in accord with Incoterms 2010, either Ex Works (EXW) if collected, or Delivered At Place (DAP) if delivered. The Velopresso price(s) shown on the website do not include crating, delivery or VAT.

When you order your Velopresso, you will need to confirm whether you want to collect from us or have your Velopresso delivered to you. The costs of crating, insurance and delivery will be added to your order as required.

We work with specialist art and design shippers X-Pand International Freight Limited to get your Velopresso to you.

There are three options:

- collection from Velopresso Ltd by the buyer, in person (no crate required)
- delivery or shipping by X-Pand International – recommended (crate required)
- collection by your courier (crate required)

The crating cost and guide prices for delivery to various cities worldwide are provided below. Exact delivery costs will be confirmed to you during the order process. If your city or country is not listed please request a quotation by email to contact@velopresso.cc

For purposes of import, the Velopresso will be shipped under 'Harmonised System (HS) Code 8419818090: Machinery / equipment for making hot drinks'.

1. CRATING

All Velopresso coffee trikes require crating unless collected by the named buyer, in person and by arrangement, from Velopresso Ltd. With X-Pand International we have developed a high-quality, strong wooden shipping crate to protect the Velopresso in transit. The external crate dimensions are 239 × 121 × 138 cm (L × W × H). The grinder and espresso machine are removed for transit and are packed in their own boxes which are secured inside the main crate. The gross weight of the crated Velopresso and accessories is approximately 325kg. The crate is screwed together so it can easily be dismantled, stored flat packed, and reused if desired. Crating is charged at GBP 645 + VAT (as applicable), which includes the delivery of the trike from our factory to the X-Pand International freight depot, the bespoke crate and packing by the Velopresso Ltd team.

2. DELIVERY & SHIPPING BY X-PAND

We have secured competitive worldwide shipping prices through X-Pand International and recommend this option of using our highly respected shipper.

Please note, standard delivery terms are to an agreed address, kerbside only, or to a warehouse location, and do not include off-loading or installation.

- **Insurance:** Transit insurance for the order value plus shipping costs is strongly recommended and can be provided at a guide price of GBP 70 + VAT for UK and GBP 95 for ROW.
- **Delivery to UK and EU:** The first table below provides guide prices for road freight from the X-Pand International warehouse in the UK to various cities within the UK and EU.
- **Shipping to rest of world (ROW):** The second table below provides guide prices for sea freight, inclusive of the delivery from the X-Pand International warehouse in the UK to the UK port and the shipping cost to ports around the world.

All shipping is arranged by X-Pand International and their overseas partners as Delivered at Place (DAP, Incoterms 2010), either to port or final delivery address.

Local customs/import charges are applicable and are not included in the guide pricing. These charges will be invoiced by the local shipping agent, and are paid by you directly to the agent. Payment in full will be required before the crate is released to you.

Delivery charges from arrival port to final destination address are not included in the guide pricing, unless prices are marked with an asterisk (*).

- **Schedule:** Times or dates provided for the delivery of your Velopresso coffee trike and/or accessories are approximate, until confirmed by us, our nominated shipper or their local agent. In the case of sea freight, the transit times (days) listed in the tables below do not include local collection and delivery by road, or time held in port due to freight handling, customs and shipping controls - which in normal circumstances can amount to between 3-7 days at each end of the journey.
- **Safe arrival:** We expect your Velopresso shipment to arrive in perfect condition, but you (the buyer) will need to examine the crate and contents on arrival and notify us of any damage in transit via email to: contact@velopresso.cc within 24 hours of receipt. If the shipment arrives showing obvious damage to contents or packaging, this must be recorded in writing on the accompanying documentation. If the buyer cannot check the condition of the shipment immediately, the phrase 'received with reserve' must be recorded.

3. COLLECTION

- **Buyer collects in person:** Collection of the Velopresso(s) uncrated from Velopresso Ltd (Incoterms EXW) is only open to the named buyer, in person. It is not possible to send your own courier or a third party to collect on your behalf, unless the Velopresso is crated - see 1. Crating.

Velopresso(s) collected EXW by the named buyer from Velopresso Ltd will not incur a delivery or shipping charge. The grinder and espresso machines can be boxed separately, or installed on the Velopresso machine prior to collection as required.

Unless otherwise agreed in writing, you are required to collect within 5 working days of our notification. Late collections will be subject to a storage fee, charged per day and payable prior to release of goods.

The Velopresso trike can be transported in transit-type vans. All relevant dimensions are given in the Specification. Please make sure your vehicle will accommodate the machine, by checking both the internal dimensions of the vehicle and door clearance. You will need suitable ramps to safely load and unload the trike as it weighs approximately 175kg (including espresso machine and grinder) and lifting is not advisable. The vehicle will require attachment points ('D rings') in the load area to secure the Velopresso with transit straps provided. For further information, please email contact@velopresso.cc

For your own safety, and the safety of the machine, we will not release your Velopresso to you unless you arrive with suitable equipment for loading and transit.

- **Buyer nominates courier or shipper:** If you choose to send your own courier or shipper to collect, the crating charge will apply and collection will be from the X-Pand International warehouse in Basildon, Essex (incoterms EXW). A warehouse handling charge, and storage charges (per day) will also be payable on collection.

4. GUIDE SHIPPING COSTS*

* Guide pricing only, in GBP, and subject to VAT as applicable.

UK & EU (Road freight, to the door)

COUNTRY	CITY	GUIDE PRICE	TRANSIT TIME
Belgium	Brussels	340	3–4 days
Czech Republic	Prague	410	4–5 days
Denmark	Copenhagen	540	4–5 days
Eire	Dublin	300	3–4 days
Estonia	Tallinn	520	6–9 days
Finland	Helsinki	470	6–9 days
France	Marseille	590	5–6 days
France	Paris	400	3–4 days
Germany	Berlin	470	4–5 days
Germany	Munich	460	3–4 days
Hungary	Budapest	490	7–9 days
Italy	Milan	470	4–5 days
Italy	Rome	650	6–7 days
Luxembourg	Luxembourg	400	3–4 days

COUNTRY	CITY	GUIDE PRICE	TRANSIT TIME
Netherlands	Amsterdam	340	3–4 days
Netherlands	Rotterdam	340	3–4 days
Norway	Oslo	770	5–6 days
Poland	Warsaw	590	5–6 days
Portugal	Lisbon	420	5–6 days
Serbia	Belgrade	520	6–7 days
Spain	Barcelona	420	4–5 days
Spain	Madrid	420	5–6 days
Spain	Malaga	480	5–7 days
Sweden	Stockholm	640	5–6 days
Switzerland	Zurich	640	5–7 days
UK	Birmingham	250	1 day
UK	Bristol	250	1 day
UK	Cardiff	260	1 day
UK	Edinburgh	310	1 day
UK	Glasgow	310	1 day
UK	Liverpool	250	1 day
UK	Manchester	250	1 day
UK	Newcastle	290	1 day

Rest of World (Sea freight, to port only unless marked with *)

COUNTRY	CITY	GUIDE PRICE	TRANSIT TIME
Argentina	Buenos Aires	460	24 days
Australia	Adelaide	710	48 days
Australia	Brisbane	780	45 days
Australia	Melbourne	710	45 days
Australia	Perth	710	44 days
Australia	Sydney	710	43 days
Brazil	Sao Paolo	580	19 days
Brazil	Rio de Janeiro	580	26 days
Canada	Montreal	650	8 days
Canada	Toronto	720	11 days
Canada	Vancouver	940	17 days
Chile	Santiago	890	30 days
Hong Kong	Hong Kong	360	29 days
Japan	Tokyo	480	37 days
Mexico	Mexico City	800	25 days
New Zealand	Auckland	590	47 days
New Zealand	Christchurch	790	54 days
New Zealand	Wellington	770	57 days
Peru	Lima	1500	30 days
Puerto Rico	San Juan	880	25 days

COUNTRY	CITY	GUIDE PRICE	TRANSIT TIME
South Africa	Cape Town	590	23 days
South Africa	Johannesburg	720	31 days
South Korea	Seoul	590	40 days
USA	Chicago	*1280	**15 days
USA	Colorado Spring	*1510	**37 days
USA	Los Angeles	*1310	**29 days
USA	Miami	*1310	**18 days
USA	New York	*1280	**7 days
USA	Portland	*1900	**37 days

* Includes costs of delivery from port to final destination.

** Does not include transit time from port of arrival to final destination.

Please note that the charges above are just a guide to the shipping cost to port (unless marked with an * in which case they include clearance and delivery by road to customer address), but as described above there are other charges that come on top of this including: insurance; terminal handling and other port authority charges; customs charges / import duties or taxes payable; and local delivery by road to final destination, which can sometimes exceed the shipping cost.

5. LEGAL

Delivery of the Products shall be made by the Seller or its agent notifying the Buyer that the Products are available for collection at the Seller's premises, or by delivery by the nominated shipper to such place as the Buyer may specify.

Collection by the Buyer will be deemed to be delivery.

Times or dates given for provision of the Seller's services are subject to change, and the Delivery Date of the Products is approximate until confirmed by the Seller or their nominated shipper. The Seller shall use reasonable endeavours to meet any Delivery Date.

Products remain the property of the Seller until paid for in full. If the Buyer fails to make payment as required, the Seller may suspend delivery of the Products or any further Products ordered until payment is made in full.

Please also refer to our Terms & Conditions of Trade.